

Weekly E-mail of SDWIS/STATE Hotline Calls and User Support Activities Events for the Period July 15-19, 2002

(Sorted by ascending organization name and grouped by status [C=closed, O=open])

DATE:	EVENT #:	ORGANIZATION:	ORIGINATOR:	SDC-0002-017-DI-4005AO July 22, 2002
7/15/02	7961		Jon Dahl	
Status:	C			
Time Spent:	0.75			
SDWIS/STATE Component:				
Problem/Question:	Jon would like the structure sets for SDWIS/FED Extracts for Inventory, Violations, and Enforcement Actions. He is supporting a number of states scheduled to receive extracts from SDWIS/FED, and would like to know the technical details of the export files.			
Respondee(s):	Donna Irwin			
Resolution:	Donna Irwin 7/18/02: I e-mailed to Jon the SDWIS/STATE structure sets for both 7.0 and 8.0. Kelvin spoke to Jon regarding the SDWIS/FED extracts.			
7/18/02	7964	OR	Mary Alvey	
Status:	C			
Time Spent:	1.00			
SDWIS/STATE Component:	User Guide			
Problem/Question:	We are entering samples using the window "by laboratory" into SDWIS/STATE. We have verified that the samples appear to be identical in all aspects which are viewable on the screens. We are also able to enter samples without a sample ID. These are from a lab for different water systems. We were not prevented from entering a duplicate nitrate sample and result. What are the key fields that would prevent this from happening?			
	I will try to capture the screens and send them on Monday, unless you can explain what we can do to avoid this before then.			
Respondee(s):	Dianna Heaberlin/Julie Bruns			
Resolution:	Julie Bruns 7/19/02: We have confirmed that we do not specify the criteria for a sample when it is entered via online Sampling, either in the User's Guide (Sampling chapter) or online Help for the Sample Maintenance windows. This criteria has not changed since the Sampling component was originally introduced in 1995. The criteria for entering a sample when using online Sampling remains:			

If valuing Lab Sample ID:

Water System plus Lab plus Lab Sample ID plus Collection Date plus Sampling Point.

If leaving Lab Sample ID blank:

Water System plus Lab plus Collection Date plus Sampling Point and if supplied, Collection Time.

This criteria is different than the criteria specified for Sampling via EDI/MTS: Sampling, which is stricter. The above criteria was specified by the users who attended the two Sampling JADs (November 1994 and February 1995). At that time, there was a clear requirement to be able to create a sample without using a Lab Sample ID. This was in fact the criteria for all samples until SDWIS/STATE Release 7.0. With SDWIS/STATE Release 7.0, we tightened the sample uniqueness criteria for Sampling via EDI/MTS: Sampling.

By explicit design, the criteria specified in 1994/1995 was not changed/synchronized with the stricter Release 7.0 Sampling via EDI/MTS: Sampling criteria because this would have created potentially large numbers of duplicate samples at the conclusion of schema migration.

Probably because the majority of users are entering their Samples using Sampling via EDI, the absence of documentation of the online Sampling uniqueness criteria has apparently not surfaced. I will be adding an advisory to our Release 8.0.2 Patch release notes to provide users with this information. We will ensure that the next release documentation includes this information.

Time spent on above events (in hours): 1.75

7/18/02 7965 LA Kate Gilmore

Status: O

Time Spent: 0.25

**SDWIS/STATE
Component:**

Problem/Question: Kate is working with queries for purchase systems. She is trying to delineate purchase systems that have an active source; with an active source, they don't show as a purchase system. She looked in the TINPURCH table, but is not finding a way to do delineate them. Kate is having difficulty with trying to run mailing labels.

Respondee(s): Dianna Heaberlin

Resolution: Dianna Heaberlin 7/19/02: I left a voice mail message for Kate to call me.

DATE: **EVENT #:** **ORGANIZATION:** **ORIGINATOR:**

SDC-0002-017-DI-4005AO
July 22, 2002

7/19/02 7968 MO Darrell Osterhoudt

Status: O

Time Spent: 0.75

**SDWIS/STATE
Component:**

Problem/Question: We have a number of persons/entities affiliated with water systems that do not have an obvious contact type, or lend themselves to easy manipulation using the contact types provided (i.e., city clerks and designated laboratories). For our own purposes, we have begun to use some of the contact types that we would not have any official need for in Missouri (tribal related). In doing so, we have come across an issue that I did not find documented anywhere. It appears that the use of "utility rep (tribal)" and "utility rep (non-tribal)" are mutually exclusive and only one can be used for a particular contact. This seems logical, but I just wanted to make sure that was the case in 7.0 and would continue in 8.0, so we could plan accordingly. For long term planning, a few state optional contact types would provide greater flexibility for states and be a good enhancement to inventory.

Respondee(s): Christine Tivel/Julie Bruns

Resolution: Donna Irwin 7/22/02: Event 7968 is similar to Event 7305 reported previously by Missouri. The functionality in this area did not change between SDWIS/STATE 7.0 and 8.0, and we are trying to establish from Missouri if they would like to change the functionality in this area, and if so, what the change should be.

Christine Tivel 7/19/02: I am not sure if there were checks on the tribal and non-tribal POC types at one time, but here is how the software works in SDWIS/STATE 8.0:

If you are adding a contact for the first time, you can add that contact and specify all or any of the 20 possible contact types (including both tribal and non-tribal). If the contact already exists and you double-click on it to change its contact types, you are able to add any of the 19 contact types and not the non-tribal contact type. In a scenario where a user already has the contact specified but wants to add non-tribal as another contact type, they must select Edit/Add from the Point of Contact Maintenance List, add the same contact, then specify non-tribal as the contact type.

Time spent on above events (in hours): 1

Total time on all events (in hours): 2.75